

## Complaint and RMA Form Electrical Safety Solutions

BARTEC NEDERLAND b.v., Boelewerf 25, 2987 VD RIDDERKERK

Please send this form (completed and signed) to the person who send you this form or to [rma@bartec.nl](mailto:rma@bartec.nl).

For any questions please call +31 180 41 05 88.

RMA number (will be assigned by BARTEC):

Date of receipt:

A complaint processing with fault analysis requires a completely filled check list combined with a high quality of the information.

### Customer

### Contact person

\*Company

\*Name

\*Street

\*Phone

\*Zip code, city

Fax

\*Country

\*E-mail

\*BARTEC order conformation no.:

Customer order no.

\*BARTEC delivery no.:

### Important Note

Please protect returned goods by sufficient packing.

### General information

\*Type no.:

\*Serial number:

\*Other markings (e. g. inspection stamps or labels):

Operation area

Zone 1  Zone 21  Zone 2  Zone 22  Onshore  Offshore

Date of installation

Revision after delivery?

yes  no

Installation (Country)

Date of the last maintenance

Ambient temperature

Chemistry

Petro chemistry

Mobile equipment

Food

Power plant

Drilling rig

\*Contamination of the device

Yes  No

Toxic

Oxidizing

Radioactive

Flammable

Explosive

Hazardous to health

Caustic

Biohazard

Others/Heavy metal

\*Reason for return:

Repair

Wrong delivery

Defect of function

Incomplete goods

Repetition repair (last RMA no.)

Others

\* mandatory fields

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How was the error determined?

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Which measurements have been performed?

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Fault description:

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Attachment (e. g. installation pictures, measurement protocol, wiring diagrams):

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Your signature constitutes a recognition of BARTEC General Terms and Conditions and the RMA conditions.

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Date

Signature

\* mandatory fields